



Raul Florez

Technical Trainer

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ABOUT RAUL

Raul Flores was born and raised in Sacramento, CA, where his fascination with video games and electronics sparked an early interest in technology. This passion led him to pursue a degree in computer engineering at Sac State before transferring to Western Governor's University to focus on computer science. Raul's career journey includes valuable experience in retail management and IT support, which equipped him with the skills and knowledge needed to excel in his current role.

In early 2024, Raul joined Bender Insurance Solutions as a Technical Trainer, bringing his enthusiasm for teaching and process improvement to the team. His primary goal is to increase productivity and efficiency within the organization by maintaining hardware, creating guides, and streamlining processes. Raul is driven by his love for helping others, whether it's providing top-notch customer service or empowering colleagues through training.

SOME FUN FACTS & STATS



FAVORITE HOLIDAY:
4TH OF JULY



FAVORITE PLACE TO EAT:
TEXAS ROADHOUSE, CHEVY'S, CHICK-FIL-A, CHIPOTLE, OLIVE GARDEN



MY PETS:
I HAVE 2 ADULT GERMAN SHEPHERDS AND JUST ADOPTED A BABY SHEPHERD



LUCKY NUMBER:
5



RAUL'S APPROACH TO HIS ROLE AT BIS IS ROOTED IN HIS BELIEF THAT IMPROVING PROCESSES AND TEACHING OTHERS LEADS TO BETTER SERVICE FOR CLIENTS. HE IS EXCITED TO MAKE A POSITIVE IMPACT AND CONTRIBUTE TO THE SUCCESS OF THE TEAM.



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